

Crematoria Operating Information

Question	Answer
1.Name of Crematoria	Altrincham Crematorium
2.Owner of Crematoria	Trafford Council
3.Address of Crematoria	Altrincham Crematorium, Whitehouse Lane, Dunham Massey, Altrincham, Cheshire
4.Postcode of Crematoria	WA14 5RH
5.What is the price for a Crematorium Standard Fee Attended Service	£770.00
6.Please provide a description of what is included and is excluded in a Crematorium Standard Fee Attended Service	Cremation, chapel, up to 3 pieces of music, medical referee, environmental fee, ashes certificate.
7.Please provide info on the length of time permitted for a cremation service and whether this includes the time allowed for mourners to gather and leave the crematorium for a Crematorium Standard Fee Attended Service	30 minutes, 5 minutes arrival and entering Chapel 20 minutes service, 5 minutes to leave. Please note that an additional 30 minutes in the chapel can be requested cost £265.00, which will allow additional music, 5 minutes arrival and entering the chapel, 50 minutes for the service and 5 minutes to exit the chapel.
8.Are there any additional charges for a cremation service taking place on particular days or at a particular time such as weekends for a Crematorium Standard Fee Attended Service	We offer 4 x 45 minute services each day 12:00, 12:45, 2:30 and 3:15 at £875.00
9.Are there any charges made for exceeding the permitted time or late arrival and/or departure of the cortege for a Crematorium Standard Fee Attended Service	We reserve the rights to charge for an extended time if the service over runs without due mitigation.
10.What is the price for a Crematorium Unattended Service if offered	Direct cremation (unattended) £480.00
11.Please provide a description of what is included and is excluded in a Crematorium Unattended Service if offered	Coffin received at 8:45, 9:00 or 9.15am. Funeral met at entrance by crematorium staff. Coffin place on catafalque and curtains closed, cremation, medical referee, environmental fee, ashes certificate.

12. Please provide info on the length of time permitted for a cremation service and whether this includes the time allowed for mourners to gather and leave the crematorium for a Crematorium Unattended Service if offered	None it is unattended.
13. Are there any additional charges for a cremation service taking place on particular days or at a particular time such as weekends for a Crematorium Unattended Service if offered	N/A
14. Are there any charges made for exceeding the permitted time or late arrival and/or departure of the cortege for a Crematorium Unattended Service if offered	N/A
15. What is the price for a Crematorium Reduced Fee Attended Service if offered	£640.00
16. Please provide a description of what is included and is excluded in a Crematorium Reduced Fee Attended Service if offered	Service times are 9am or 9:30 only. Cremation, chapel, 3 pieces of music, medical referee, environmental fee, ashes certificate.
17. Please provide info on the length of time permitted for a cremation service and whether this includes the time allowed for mourners to gather and leave the crematorium for a Crematorium Reduced Fee Attended Service if offered	30 minutes, 5 minutes arrival and entering Chapel 20 minutes service, 5 minutes to leave.
18. Are there any additional charges for a cremation service taking place on particular days or at a particular time such as weekends for a Crematorium Reduced Fee Attended Service if offered	N/A
19. Are there any charges made for exceeding the permitted time or late arrival and/or departure of the cortege for a Crematorium Reduced Fee Attended Service if offered	We reserve the rights to charge for an extended time if the service over runs without due mitigation.